



Orthopedic Central Intake Patient Information Sheet

You have been referred by your family doctor to the Orthopedic Central Intake (OCI) Clinic for an appointment with an orthopedic surgeon. Here are some things you should know:

- An appointment to see an Orthopedic Surgeon is intended for you to plan for surgery. If you are opposed to/or refusing surgery and have found other ways to manage your problem, you should tell your family doctor.
- All new referrals must have a recent X-ray. If your family doctor has given you a slip for an X-ray, make sure your X-ray is done as soon as possible. New referrals will not be reviewed without it.
- When your referral is faxed to the OCI office it will be reviewed by our intake team and surgeon to decide an accurate plan of care and ensure appropriate appointments are scheduled.
- You will be notified in advance of all scheduled appointments to meet with intake team members, including the surgeon, as required.
- OCI will gather information, provide support and make suggestions in consultation with your family doctor to help you while you are waiting.
- In some cases, seeing an orthopedic surgeon at this time may not be the best treatment and the OCI Team will work with you and your family physician on the best plan of care.
- When consultation to the surgeon is required you and your family doctor will be notified by the OCI Clinic and the surgeons office will confirm your appointment.
- If you have to cancel or reschedule your appointment or no longer wish to see an orthopedic surgeon, please notify the OCI office at 709-637-5000 ext 6744.
- Please call the OCI Clinic at 709-637-5000 ext 6744 with any questions or concerns. We will ensure that your family doctor is updated about your referral process.

Please note: Patients who miss appointments with valid reasoning should notifying the clinic ASAP. Understand that any breaks in the referral process may increase wait times for treatment and/or surgery and could lead to you being removed from the waiting list altogether.