



Regional Contacts

Regional Wait List Office
(709) 637-5000, Extension 6080

Regional Wait List Manager
(709) 634-4339



Quality Management & Research

Location

Western Memorial Health Clinic
3 Herald Avenue
Corner Brook, NL

(709) 634-4417

Mailing Address

Western Health
P.O. Box 2005
Corner Brook, NL
A2H 6J7

www.westernhealth.nl.ca

Health Care Provider - Contact Number



Western Health

OUR VISION

The vision of Western Health is that the people of Western Newfoundland have the highest level of health and well being possible.

Waiting For Surgery

What you need to know.



Western Health



Waiting for surgery...

There are 2500 surgeries performed every year in the hospitals that serve the people of Western Newfoundland and Labrador. This brochure will give you some of the important information you may need to help you understand how the system works, what your options are and who to contact if you have any concerns.

The length of time you may have to wait is affected by many factors:

- The surgery or procedure you need.
- Your health condition.
- The availability of hospital staff.
- The time of year.
- The surgeon.

Your doctor will classify your surgery as...

EMERGENT

You have a life threatening condition that requires immediate treatment. For this, you will not be placed on a wait list.

URGENT

You definitely require surgery but it is not an emergency. Usually you will wait a short time. For instance, those requiring surgery for cancer would be treated as urgent.

ELECTIVE

You require surgery but your condition is not considered to pose a threat to your life or health.



Who do I call?

If you have any concerns about your waiting time or if your condition worsens you may contact your physician or the Wait List Manager.

The Wait List Manager can help you by:

- Checking to see if you have a date or time for your procedure.
- Confirming that you are on a wait list for surgery or a procedure.
- Giving you an idea how much longer you may have to wait.

Take responsibility for your health care.



Ask your doctor...

When it comes to your health, it is important to discuss your options with your doctor. You may wish to ask the following questions:

- How long will I have to wait for my surgery or test?
- Is there somewhere else where I can have it done sooner?
- What do I do if my condition gets worse?
- Is there anything I can do to prevent delays in my care?
- Will I be contacted if there are cancellations?
- What do I do if my condition improves and I no longer want the surgery or procedure?

