

Western Health
Paramedicine & Medical Transport
June 2005 – Revised March 2008
MUTUAL AID AGREEMENT

It is recognized that ambulance service providers may experience response requests or demands that extend beyond or overwhelm the normal required staffing and ambulance fleet resource levels. Furthermore, it is recognized that ambulance service providers may have one or more ambulances out of service for valid reasons, or additional resources from other service providers and/or emergency responders may be needed. As such, all parties agree that it is in the public interest to form a mutual aid pact that establishes a method whereby adjoining ambulance services and/or emergency responders can provide supplementary assistance to each other when conditions necessitate.

In recognition of the benefits of forming a Mutual Aid pact, the undersigned agree as follows:

The Requesting Party:

1. Assumes no responsibility for the payment of services rendered.
2. Assumes no responsibility for the payment of lost, used and/or damaged equipment and/or for injuries arising out of a mutual aid response initiated in accordance with this agreement
3. Shall initiate a mutual aid response in accordance with the Health Authority's policies, guidelines and requirements and in accordance with this agreement when it is unable to provide for the ambulance service and/or emergency medical response needs of its assigned area of responsibility either due to equipment breakdown, insufficient manpower or other situations requiring multiple ambulances.
4. Shall contact the closest available ambulance service.

The Responding Party:

1. Shall follow normal billing procedures.
2. Shall respond to a call for aid from any other service so long as it is prudently feasible to do so and as long as such a request and any associated response is in keeping with Health Authority's requirements and Department of Health and Community Services policies and guidelines.
3. Shall respond in a manner in keeping with established emergency/disaster response plans if necessary.
4. Shall expect to receive mutual aid when it is the requesting party in accordance with the Health Authority's requirements and Department of Health and Community Services policies and guidelines.

All Parties:

1. Agree to review this agreement at least annually.

Any other agreements that may be in effect at this time between the various parties listed shall remain in effect at the option of those parties.

It is understood that this is a general intent mutual aid agreement and that it is not legally binding. However, the underlying intent is to ensure the adequate provision of ambulance services during unusual circumstances or during periods of unusually heavy call demands and this will govern the parties involved accordingly.

The undersigned agree that this document shall take effect immediately upon the signature of the following, acting on behalf of the services and agencies they are duly authorized to represent.

Ambulance Service	Signature	Date
Cape St George Ambulance		
Town of Cow Head Ambulance		
Daniel's Harbor Ambulance Service Inc		
Deer Lake Ambulance Service		
Hampden Ambulance Service		
Jackson's Arm Ambulance Service		
Jeffrey's Ambulance Service		
Lourdes K of C Medical Services		
Mackenzie's Ambulance Service		
TrycoAmbulance Service		
Reliable Ambulance Service		
Rufus Guinchard Ambulance Service		
Russell's Ambulance Service		
Western Memorial Regional Hospital Ambulance Service		