



Strategic Goals 2017-2020

Year Two Progress: 2018-2019

Strategic Issue Two: Primary Health Care Services

Strategic Goal Two: By March 31, 2020, Western Health will have enhanced primary health care services in priority areas to address the needs of the residents within the Western region.

Objective Year Two: By March 31, 2019, Western Health will have initiated implementation of priority initiatives to enhance primary health care services.

Indicator:

Develop a work plan for priority initiatives to support achievement of performance outcomes.



A review of primary health services offered in the Western region was completed and gaps identified

PRIORITY INITIATIVES:

- 1 Introduction of an alternate scheduling model in Stephenville
- 2 Establishment of a multidisciplinary primary care clinic in Corner Brook

Individual work plans were established to support implementation within identified priority areas



Indicator:

Initiated implementation of Primary Health Care Collaborative in Corner Brook.



Appropriate space was identified and necessary renovations were completed



A physician and LPN were recruited and trained in EMR

32%
of clinic patients
Age 45-65

received **BETTER** screening, exceeding target of 10%

Indicator:

Initiated pilot of alternate appointment scheduling process in Stephenville area.



The Bay St. George Medical Clinic identified as pilot site and local working group established

EMR
IMPLEMENTED



Alternate appointment scheduling process pilot started and performance measures identified