



# Regional Long Term Care Resident Experience Survey Results 2015-2016

## Respondents

88 residents from 7 facilities providing long term care services responded to survey

## Overall Experience

Overall care  
8.7  
out of 10

90% of residents would recommend the home to others

## Key Measures of Care and Services

71%

Good meal quality



92%

Care received from staff



93%

Home is clean



90%

Resident happiness



65%

Can choose activities



## Resident Recommendations



- ✓ Improve meal quality and residents' pain control
- ✓ Ensure rooms are a comfortable temperature
- ✓ Ensure residents have the help they need to stay clean
- ✓ Provide residents with something to drink
- ✓ Provide residents with a variety of activities